1997 Summary of Performance Measures for Category 2 CONUS NAVFAC Contracting Offices--Raw Data

		NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	SWDIV	SWDIV	SWDIV				
Parent Organization ➜		OIC NAVFAC Contracts Mechanics-burg	OIC NAVFAC Contracts Earle	Navy Crane Center	OIC NAVFAC Contracts Brunswick	OIC NAVFAC Contracts Rome	OIC NAVFAC Contracts PNSY Portsmouth	OIC NAVFAC Contracts NAVBASE Phila	OIC NAVFAC Contracts South Weymouth	OIC NAVFAC Contracts Lakehurst	OIC NAVFAC Contracts East PA Area	OIC NAVFAC Contracts ME North	OIC NAVFAC Contracts Newport	OICC/ROICC Barstow	OICC/ROICC Yuma	OICC/ROICC Los Angeles				
Contracting Office Code ➜		2	2	2	2	2	2	2	2	2	2	2	2	2	2	2				
Associates Surveyed ➜		7	13	9	4	3	7	6	4	11	10	4	24	9	6	16				
Associate Surveys Received ➜		3	10	3	3	5	4	3	2	9	15	4	24	9	2	6				
Customers Surveyed ➜		9	9	18	7	9	8	7	5	8	9	20	6	5	6	6				
Customer Surveys Received ➜		4	0	3	2	5	0	2	1	2	3	20	6	2	2	2				
Source	**Category**																**Benchmark**	**Nadir**	**Range**	**Average**
Customer Survey	Timeliness	.650		.733	1.000	.920		1.000	1.000	.400	.667	.842	.833	.600	.400	.300	1.000	.000	1.000	.708
	Quality	.750		.750	.875	.875		1.000	1.000	.375	.667	.878	.917	.625	.500	.625	1.000	.000	1.000	.738
	Service/Partnership	.700		.650	1.000	.960		1.000	1.000	.400	.900	.952	.917	.600	.500	.350	1.000	.100	0.900	.761
Associate Survey	Quality Work Environment	.690	.604	.857	.667	.857	.607	.667	.857	.494	.774	.750	.630	.528	.429	.810	1.000	.286	0.714	.701
	Leadership/Management	.750	.761	.861	.833	.746	.847	.694	.583	.601	.747	.941	.666	.616	.375	.811	1.000	.333	0.667	.751
Self Assessment	Quality Workforce	.625	.750	.800	.725	.800	.600	.750	.475	.525	.950	.750	.713	.600	.600	.575	.950	.400	0.550	.685
	Acquisition Excellence	.567	.850	.833	.750	.733	.500	.767	.500	.567	.920	.750	.700	.583	.400	.683	.967	.367	0.600	.691
	Accurate, Timely, and Efficient Data Collection	.450	.800	.400	.600	.700	.500	.600	.450	.500	.900	.800	.575	.450	.400	.400	.900	.300	0.600	.573
	Meet Mission Goals	.794	.694	.824	.758	.741	.656	.570	.745	.560	.820	.767	.633	.612	.500	.597	.928	.091	0.837	.686

1997 Summary of Performance Measures for Category 2 CONUS NAVFAC Contracting Offices--Normalized Data

Source	**Category**																**Benchmark**	**Nadir**	**Range**	**Average**
Customer Survey	Timeliness	.650		.733	1.000	.920		1.000	1.000	.400	.667	.842	.833	.600	.400	.300	1.000	0.000	1.000	.708
	Quality	.750		.750	.875	.875		1.000	1.000	.375	.667	.878	.917	.625	.500	.625	1.000	0.000	1.000	.738
	Service/Partnership	.667		.611	1.000	.956		1.000	1.000	.333	.889	.947	.908	.556	.444	.278	1.000	0.000	1.000	.734
Associate Survey	Quality Work Environment	.566	.445	.800	.534	.800	.450	.534	.800	.291	.683	.650	.482	.339	.200	.734	1.000	0.000	1.000	.581
	Leadership/Management	.625	.642	.792	.750	.619	.771	.541	.375	.402	.621	.912	.499	.424	.063	.717	1.000	0.000	1.000	.627
Self Assessment	Quality Workforce	.409	.636	.727	.591	.727	.364	.636	.136	.227	1.000	.636	.569	.364	.364	.318	1.000	0.000	1.000	.517
	Acquisition Excellence	.333	.805	.777	.638	.610	.222	.667	.222	.333	.922	.638	.555	.360	.055	.527	1.000	0.000	1.000	.541
	Accurate, Timely, and Efficient Data Collection	.250	.833	.167	.500	.667	.333	.500	.250	.333	1.000	.833	.458	.250	.167	.167	1.000	0.000	1.000	.455
	Meet Mission Goals	.840	.720	.876	.797	.777	.675	.572	.781	.560	.871	.808	.648	.622	.489	.605	1.000	0.000	1.000	.711

Category 2 Offices = EFD/EFA direct report acquistion organization with multifunction pre/post award acquisition operations.